



Direct Debit collection services, provided by



Powered by



Taking control of your finances
with Direct Debit





Taking control of your finances with Direct Debit

With more and more people paying for services and products by small monthly payments, it's never been more important that you can offer a simple yet secure way for your patients to take advantage of this payment method

Optical Payment Services (OPS) and Hearing Payment Services (HPS), powered by Bottomline Payment services, offers you a powerful tool to not only collect payments using direct debit, but manage all payments and reports effortlessly through a single web portal.

- Increase patient spend
- Control your cash flow
- Reduce administration
- Increase patient loyalty
- Add value to your business

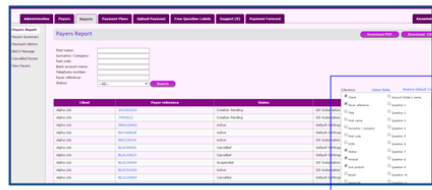
Although many companies collect payments via Standing Orders, this cannot only be unreliable and inflexible, it can be very time consuming to reconcile and can lead to goods or services being given without payments being confirmed, which

Being web based, OPS & HPS offers an entirely

paperless service, so no more sending forms to banks and printing off statements to check payments. With these services bank details are validated in real time, patients are sent D/D instruction confirmations, you receive cancelled D/D reports and detailed reconciliation reports on the clearing day, keeping you in control of payments at all times.

FCC Client Administration Portal

- Flexible wide range of payment / payer history reports easily accessible & downloadable as CSV or PDF.
- You can also create your own bespoke reports, by selecting different fields of information.



There are many advantages with OPS & HPS compared with pay as you go and standing order payments. By passing the control of the payment collection to you, you'll never have to worry if a payment has been made or not.

Benefits of the OPS & HPS D/D services

- ✓ Bank account validation
- ✓ Email confirmation sent to payee
- ✓ Can be fully paperless or paper mandates
- ✓ View & amend payer records including payment history
- ✓ Full reporting of cancelled D/D on day of cancellation
- ✓ Fully detailed reconciliation reports on day of clearing

Optical Payment Service & Hearing Payment Services

Set up fee - £99

Monthly fee of just £50 which includes your first 170 collections, thereafter just 30p a collection

Adding new payers – 50p one off fee

No fee for amending D/D or Cancelled D/D

Full Bacs reporting including real time email notifications of cancelled D/D

Bacs payment of collected funds into your bank



Services powered by



For further information please contact Bottomline Payment Services on 0844 8266707